











# FMCA

**Member Benefits Guide** 

# **Table of Contents**

Ihank You!		٠.	3
Get 'Up to Speed!'			
Family Motor Coaching Magazine			4
Digital Newsletter			
FMCA.com Community Connections			
Members-Only Features at FMCA.com			5
Get—and Stay—Connected!			
Social Media			5
Member Forums			5
International Conventions and Other Events			6
Campground and Resort Connection			6
Chapters			6
Youth Activities			7
Get a Move On With Less Worry!			
FMCAssist Medical Emergency and Travel Assistance Program			7
FMCA Roadside Rescue – Now Just \$69/Year			
Mail Forwarding			9
Stoppin' Spots Fellowship and Member Assistance			9
Get Going with FMCA Members-only Deals and Disco	un	ts!	
FMCA Tire Savings Program			
Connect-on-the-Go with FMCA and Verizon			
FMCA Tech Connect +			. 11
Windshield Replacement Program by Guardian Glass			. 12
FMCA RVinsurance Plus!			. 12
FMCA International Travel Insurance			. 13
RV Rally and Caravan Discounts			. 13
Vehicle Discounts with Tadd Jenkins Auto Group			. 14
FMCA Members-Only Pet Insurance			. 14
Member Discounts and More		٠.	. 14
Get Your Voice Heard and Your Opinion Known!			
FMCA Advocacy			. 15
About FMCA			
FMCA Code of Ethics			. 15
FMCA's Greatest Benefit: YOU!			
Important FMCA Member Contact Information			

# THANK YOU for your membership in FMCA

Speaking for our FMCA staff and thousands of fellow members, we are delighted to have you as a member! FMCA is not only the world's largest RV owners group, but it's very much like a family.

Be sure your FMCA Coach Plates are affixed to your RV to get the recognition you deserve as a member of our special RVing community. That way, fellow members can easily recognize you, and greet you, during your travels.

Your FMCA membership entitles you to important benefits that allow you to:

- Connect—and stay connected: Read Family Motor Coaching magazine or join an online Forum to tap in to the latest info and advice on virtually any topic of importance to RV travel. FMCA also gives you access to an endless supply of fun and camaraderie with family, old friends and new friends you meet who all share your enthusiasm for the freedom of RV travel and our special lifestyle.
- Travel with peace of mind: FMCAssist Medical Emergency and Travel Assistance Program keeps help close at hand.
- Save: Take advantage of the many valuable members-only discounts and perks, from roadside assistance to affordable tire replacement, RV insurance coverage and much more.
- Start smiling now, because you'll enjoy every mile ... even more: FMCA helps take the intimidation out of maintaining your RV, offers fun travel ideas and RV-related events, plus teaches you the tips and tricks that make life easier for you, wherever the road may lead.

Your member benefits guide briefly outlines the privileges, special services and entitlements available to you as an FMCA member. There are lots of reasons you'll love being an FMCA member! So let's get going, and remember, it's all about having fun!

Sincerely, FMCA Member Services Visit FMCA.com for news, benefit updates and more!

P.S. Whether you have a question about an FMCA member benefit, your rights and our advocacy efforts on behalf of RV owners, or you want to share what you love about FMCA—simply call 800-543-3622, email Membership@FMCA.com, or visit FMCA.com. We're eager to hear from you!

### Get 'Up to Speed!'

As an FMCA member, you'll have access to helpful information related to RVing, including ...

# Family Motor Coaching Magazine ... for people on the move!

Each monthly issue is filled with valuable information concerning RV technology, the RV industry, and family news as well as colorful travel features, technical and DIY articles, and insightful stories that focus on various aspects of the RV lifestyle.



#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"The FMCA magazine has always received the honor of being the 'first looked at' mail that I received that day. It contains every answer about what is available for family and friends who share an interest in RV travel with all the comforts of home."

As an FMCA member, you also have exclusive access to the digital edition of *Family Motor Coaching* at FMCA.com. The digital version is available about a week before the printed copy arrives in the mail, so you can enjoy an early sneak peek of each issue. And, because you can view digital back issues, it's like having a virtual how-to library in your computer, tablet or smartphone!

#### **Digital Newsletter**

When you provide your email address to FMCA, you'll automatically be sent FMCA's monthly digital newsletter. You'll get quick access to the latest news about FMCA and motorhoming, tips, travel stories and more to get even more enjoyment from your RV experiences.

#### FMCA.com Community Connections

Expand your access online!

FMCA members who register on FMCA.com can:

- Access the online FMCA Member Directory
  View and download membership forms and documents
- Check out exclusive deals and discounts currently available to members



#### Members-Only Features at FMCA.com

Register on FMCA.com to access and participate in RV Forums, community blogs and photo sharing—all celebrating the fun and freedom of the RV lifestyle.

## Get—and Stay—Connected!

FMCA members are a "RVing family" who have great ways to share their enthusiasm for all aspects of our special lifestyle, including ...

#### **Social Media**

Visit us on Facebook and Instagram for photos, tips and news as well as content provided by fellow RV fans. Check out our YouTube channel for how-to videos, exciting RV tours and more. Join the conversation by following FMCA on Twitter or Pinterest. Or find your friends with RVillage.

#### **Member Forums**

Register on FMCA.com to participate in RV Forums. Trending topics may cover buying a RV, technical information to keep your RV well-maintained, tips about interesting destinations, traveling with pets, communications and technology—all subjects that make life on the road easier and more enjoyable.

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"As FMCA members, we are also part of a group of folks who are active explorers just like us who are forever willing to share their experiences with us!"

#### **International Conventions and Other Events**

Join other FMCA members for popular events that offer a great place to gather, fine entertainment, informative seminars, and more. Go to the *Chapters* tab at FMCA.com and view the *Association Calendar* for dates, locations and registration information. Attending an FMCA International Convention & RV Expo is an experience you won't want to miss!

#### **Campground and Resort Connection**

Stay longer ... for less! Your FMCA Campground and Resort Connection gives you a discount of at least 10% off campground fees at participating FMCA commercial member campgrounds when you present your FMCA Member ID Card. The listing of participating campgrounds and resorts is published in the January issue of *FMC* magazine. You also can visit FMCA.com for more information about discounted camping.

#### Save on campground fees!

#### Chapters

Find an FMCA Chapter of your choosing! Chapters connect you with other FMCA members who share something in common beyond their passion for RV travel.

Many of FMCA's nearly 400 Chapters are based on location, so you have easy access to a local community of members. Others consist of FMCA members who own a particular brand or model of RV or have a favorite hobby or sport such as music, golfing, racing, or amateur radio. We also have special-interest Chapters for full-time RVers, single RVers and 4-wheelers, as well as service-related groups, such as Habitat for Humanity®.



The FMCA Chapter Directory is published and distributed to members with the January and August issues of FMC magazine. Every magazine issue also includes a calendar with upcoming dates and locations for Chapter Rallies and other events. Chapter information is available on FMCA.com with an extended listing of events.

## MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"In addition to the obvious benefits of FMCA, we had a very positive experience of what it means to be a part of this family."

AUTOMATICALLY INCLUDED WITH ANNUAL MEMBERSHIP

#### **Youth Activities**

It's fun to be an FMCA member's child or grandchild! FMCA schedules age-specific activities during the summer International Conventions that may include bowling, miniature golf, roller skating, and pizza and ice cream parties. FMCA youth have toured museums and science centers, as well as businesses that manufacture everything from school buses to toothbrushes.

### Get a Move On ... With Less Worry!

As an FMCA member, you'll travel more safely and with greater confidence, thanks to exclusive members-only travel benefits that include ...

# **FMCAssist Medical Emergency** and Travel Assistance Program

We've got you covered! From the first day of your FMCA membership, you're automatically enrolled in our Medical Emergency and Travel



Assistance Program. It covers you anytime you are 100 miles or more from home—with worldwide coverage. If you are a full-timer, you are always considered 100 miles from home.

Dedicated FMCAssist phone numbers are printed on the back of your member ID. Visit FMCA.com to review coverage details, as well as limitations and exclusions. While you're there, you can also follow simple instructions to print extra FMCAssist ID Cards.

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"My FMCA membership gives me wonderful peace of mind."

To arrange for FMCAssist services, call 877-202-4176 or 317-582-2619 (collect from outside the U.S. and Canada). You'll need to have your FMCA member number available when calling.

#### FMCA Roadside Rescue - Now Just \$69/Year

FMCA Roadside Rescue, powered by SafeRide RV Motor Club, offers important benefits at an affordable annual rate, including ...

- Towing of your RV to the nearest qualified repair center
- Mobile services: Fuel delivery and lockout assistance, tire change, battery boost, winch-out and mechanic dispatch
- $\bullet$  Trip interruption reimbursement up to \$1,500.00
- RV technical assistance hotline with ASE-certified technicians
- Plus coverage for your additional vehicles

For more information about enrolling in the FMCA Roadside Assistance Program, please call 877-581-8581 or visit FMCA.com/roadsiderescue.



#### **Mail Forwarding**

View your mail everywhere you go. FMCA's optional mail forwarding service, powered by Your Best Address, is a fast, affordable way to check your home mail right on your computer. Whether you are hitting the road for a brief getaway or an

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"As soon as you see the FMCA membership Coach Plates, you've got an immediate friend and support group."

extended stay, it's a convenient service you'll appreciate. Receive an email notification in your virtual "Anytime Mail" when your mail arrives. Log in to view your mail, and with a simple click of the button, opt to have each individual piece of mail forwarded, shredded, or opened and scanned. For more information regarding FMCA Mail Forwarding, contact Your Best Address at 877-217-5606 or go online at your bestaddress.com/fmca.

#### **Stoppin' Spots Fellowship and Member Assistance**

Each year, the January issue of FMC magazine contains a directory listing of FMCA members who offer assistance and hospitality to fellow members who are on the road in their areas. You can find the list online in the  $Member\ Directory$  at FMCA.com for these four categories ...

- **Stop Over Spots:** You're welcome to stop over at the volunteering member's home for a 24-hour emergency stay.
- Come Visit: FMCA members may visit the volunteering member's home for a 24-hour friendship stay, unless invited by the host member to stay longer.
- Mechanic's Helper: If an FMCA member's RV breaks down along the road in a volunteering member's area, the volunteering member is available to assist him or her in locating quality local service.



• **Pinch Hit Driver:** Any FMCA member who encounters an emergency that prevents the member from driving his or her RV while on the road may request the assistance of an FMCA member-driver to transport the coach to a chosen destination at the owner's expense.

# Get Going with FMCA Members-only Deals and Discounts!

In addition to your many other valuable benefits, as an FMCA member you may take advantage of special group rates and discounts negotiated on your behalf with FMCA-recommended programs. Program highlights are listed here, but you can also find more information about these programs online at FMCA.com:

# FMCA Tire Savings Program Save on RV tires!

When your family travels, whether by RV or personal vehicle, tire safety is critical. You could save hundreds of dollars on specially rated RV, light truck, and passenger car tires through the Michelin Advantage and Continental Choice Tire Programs brought to you by FMCA. Buy tires at the program price at any participating commercial Michelin or Continental RV Tire Dealer across the United States. This comes in especially handy when a tire emergency occurs while you are traveling in your RV.

In order for dealers to recognize you as an FMCA member, you'll need to provide your FMCA member number and expiration date. Any fees for mounting, balancing, federal excise tax, state and local taxes, and tire disposal are extra. Some fees may be quoted locally by the servicing dealer.



For more information on how each program works please visit FMCA.com. For questions regarding the Michelin Advantage Program please call the FMCA Membership Department at (800) 543-3622. For questions regarding the Continental Choice Program please call Continental directly at (704) 583-8196.

#### Connect-on-the-Go with FMCA and Verizon

Don't leave your friends and family behind. Now it's easier than ever to share the fun and stay connected with reliable internet on the go. Get a mobile hotspot for only \$.01 with a 2-year agreement when you sign up for the \$49.99/month Mobile Broadband Plan (plus taxes & fees). Your 2-year Mobile Hotspot contract with Verizon includes: fast & reliable 4G LTE service, no monthly data cap for domestic usage, free 2-day overnight shipping, long-lasting battery, and is easily transportable. Use the Jetpack at home. While you travel. Anywhere you need fast, reliable internet access.

#### **FMCA Tech Connect+**

FMCA Tech Connect+ is a benefit package designed to bring travel-friendly technology offers to FMCA members. For just \$49.99 per month, members gain access to tech-related discounts on cell boosters, mobile data plans, and more. FMCA has researched and negotiated these offers, so members can spend more

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"Even if the prospective member does not want to join the local clubs, the benefits are great. The Michelin program for one has saved us more than our dues."



# MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"It's fun to be with other members with like interests. The benefits provide some ease of mind while traveling and enjoying the RV lifestyle." time doing what they love – RVing! Your adventure awaits – no matter where yo go, stay connected.

#### Windshield Replacement Program by Guardian Glass

The Guardian RV Glass Network provides convenient, hassle-free RV windshield replacement services.

Guardian's Network offers nationwide coverage with more than 3,000 approved glass repair and replacement providers across the United States.

The Guardian RV Glass Network works with insurance companies to make sure your claim is processed efficiently so you can get back on the road. The company has industry-leading customer service with a 98 percent average approval rating, and offers comprehensive warranties on parts and labor. All of this brought to you by America's leading producer of RV windshields.

Work with Guardian to get your windshield replaced and earn one year of your FMCA membership for FREE!

For more information or questions contact Guardian at (855) 362-2784 or visit www.rvglassparts.com.

#### **FMCA RVinsurance ... Plus!**

It's not just an RV-it's your comfortable home-away-from-home! And the expert agents at FMCA RVinsurance, powered by the FMCA Coalition,



know your RV insurance needs are different from the average driver's. They shop and vet top RV insurance underwriters with specialty protection just for RVers. That ensures you get the insurance plan you need at a price you can afford.

Insurance plans for your other vehicles and home are available, too. Visit FMCARVinsurance.com or call 877-589-3599 for information.

# FMCA International Travel Insurance

If you travel outside your home country, your domestic medical insurance may not cover you if you become ill or injured. So FMCA offers International Travel Insurance that can cover you anywhere in the world.

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"I think my FMCA membership is a great value for the money. The magazine and travel insurance more than pay for the fees."

The FMCA International Travel Insurance plan handles international claim payments and assists with language translation services. When you are sick or injured, the plan deals with the providers, so you can concentrate on getting well. Call the FMCA International Travel Insurance plan at 877-202-4176 or 317-582-2619.

#### **RV Rally and Caravan Discounts**

Members save \$\$\$

FMCA Tour Connection, powered by Fantasy RV Tours, offers special FMCA member pricing for a variety of exciting rallies and caravans to unique and popular destinations. Each professionally planned itinerary is packed with cultural attractions, historical highlights, and popular



activities. Check the complete list of upcoming RV adventures offered as FMCA member-only tours by visiting www.fantasyrvtours.com/fmca, or call a Fantasy RV Tours FMCA travel expert at (855) 385-3622.

#### **Vehicle Discounts with Tadd Jenkins Auto Group**

Receive At-Invoice pricing on any new vehicle with Tadd Jenkins Auto Group (less any applicable rebates or dealer incentives) and FREE delivery anywhere in the contiguous U.S.A. Tadd Jenkins Auto Group also has RV experience to up-fit to match your current tow-bar, wire the vehicle to be towed, as well as install a breaking system to match your RV. For more information visit FMCA.com/taddjenkinsauto.

#### **FMCA Members-Only Pet Insurance**

Good news! FMCA members can now receive a discount off of pet insurance for either a cat or a dog. Visit www.fmca.com/benefits/pet-insurance or call (877) 738-7874.

#### **Member Discounts and More**

Check out the enclosed *Deals & Discounts* holder for money-saving FMCA member benefits. Member deals and discounts are subject to updates and changes, so visit FMCA.com often to see new benefit announcements, and current member deals and discounts.

# Get Your Voice Heard ... and Your Opinion Known!

As an FMCA member, you'll share the strength of FMCA members who stand up for the rights of families who own and enjoy the use of RVs.

#### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"FMCA acts as an advocate for RV owners with government and industry."



#### **FMCA Advocacy**

Your freedom to travel where you like is important to FMCA. We actively encourage RV owners to exercise their rights when threatened by proposed local, state or federal government action that unfairly targets RVs or RV travel.

You should be free to park where you like, too. Download your *Parking Rights Manual & Guide* available at FMCA.com to take action should local authorities propose misguided ordinances or restrictions regulating outside parking and storage of your RV.

#### About FMCA

#### **FMCA Code of Ethics**

FMCA members are recognized by the public as being among the very best RV owners, because members endeavor by their individual actions to be good neighbors, careful and responsible RV owners and operators, and good citizens of our communities.

### MEMBERS SAY: WHAT I LOVE ABOUT FMCA

"FMCA brings like-minded folks together and promotes all the good stuff that RVing has to offer."

To view *FMCA Member Personal Responsibilities* and the *FMCA Member Code of Ethics*, visit FMCA.com or call the national office to request a printed copy.

#### **FMCA's Greatest Benefit: YOU!**

One of the greatest benefits of FMCA membership is the opportunity to enjoy the fellowship of those who share a common interest in RVing. As you pass along a friendly greeting to other members just entering a campground, welcome a fellow FMCA member to share your campfire, or attend a rally and meet dozens of new friends, you're part of our rich tradition of FMCA members extending the welcoming hand of friendship to one another.

Thank you for being a member, and for all that you do to make your fellow members feel like part of our FMCA family!

### **Important FMCA Member Contact Information**



**FMCA** 8291 Clough Pike Cincinnati, OH 45244



Membership@FMCA.com



800-543-3622 513-474-3622 Fax 800-543-4717 513-474-2332



FMCA.com















#### **Other Important Numbers**

#### **FMCAssist Medical Emergency And Travel Assistance Program**

For assistance in the U.S. or Canada

877-202-4176

Worldwide assistance, call collect

317-582-2619

#### **FMCA International Travel Insurance**

877-202-4176 or 317-582-2619

#### **FMCA Mail Forwarding,** powered by Your Best Address

#### **FMCA Roadside Rescue, Powered by SafeRide RV Motor Club**

In the U.S. or Canada 877-581-8581

#### **FMCA RVinsurance**

877-589-3599

FMCARVinsurance.com

#### Michelin® Advantage **Program Customer Care**

800-847-3435 • Michelin RV tires.com

